

# *Benesyst: Services Overview*

## **Making Benefits Management Easier**

Benesyst provides employers, and their employees, with the most intelligent technology, the best customer care, and the most solid commitment in the benefits services industry.

### **Benesyst: Providing Solutions**

For over seventeen years, Benesyst has developed an innovative suite of benefit management technologies and a customer advocacy team that is one of the best in the business. We provide our clients with solid, user-friendly solutions that have earned us a loyalty retention rate of over 97%, year after year.

Benesyst provides leading-edge, reliable online systems that simplify the complicated world of benefits administration. We have an expert and understanding staff, offer an integrated and practically paperless processes, and are able to engineer benefit solutions that respond to a company's individual program requirements. Everything we do at Benesyst demonstrates our dedication to high performance and higher standards for our clients.

### **Solutions for Diverse Industries**

Benesyst currently provides benefit management services for clients in a wide variety of industries. Some of these include:

- Health care
- Technology firms
- Financial services
- Defense contractors
- Biotech firms
- Government (federal, state and local)
- Manufacturers
- Retail

However varied their businesses may be, each of our clients receives a smooth implementation, an intelligent and progressive approach to technology, an award-winning customer support center and a fundamental commitment to client satisfaction.



### **How Benesyst Helps Clients**

Benefit administration is a complex process that changes annually due to federal and state regulations. Partnering with Benesyst can help a company reduce its compliance risk, while making such processes as open enrollment or flexible spending accounts as automated as possible.

Benesyst leverages technological innovation and industry expertise to provide our clients with solutions that:

- Automate benefit administration services comprehensively
- Integrate separate HR processes
- Ensure data integrity between all parties
- Guarantee compliance
- Exceed service delivery standards
- Achieve better ROI

Our clients rely on us to reduce their HR administrative workload, remove compliance risk, and simplify their benefits management processes.



## BeneSmart®: Total Benefits Solution

BeneSmart® is an intelligent, fully automated online system for managing employee benefits. Customizable, scalable and flexible enough to meet a company's changing needs, BeneSmart offers a complete solution to make benefit administration easier and worry-free. Benesyst allows HR professionals to:

- Provide online Open Enrollment with interactive benefit comparison tools
- Relay enrollment and on-going eligibility data directly to carriers
- View one consolidated online bill with detailed, "drill-down" reporting capabilities
- Enter life events, beneficiary changes, etc.
- Offer employees one system for all carriers (including medical, dental, vision and life)
- Manage diverse employee groups and their related eligibility payroll/benefit rules
- Integrate COBRA, FSA, HRA, HSA, commuter, retiree and severance administration services
- Distribute mass and event-based communications to employees
- Deliver HRIS/Reporting with communication and strategic planning

### Educational Assistance Administration

Advancing an employee's education is one of the best ways a company can make itself more competitive in today's rapidly evolving business environment. Benesyst offers an automated Educational Assistance program that makes the process and controls of tuition reimbursement easy for both employees and management.

### Flex Spending Accounts

Benesyst combines comprehensive enrollment materials, exceptional customer support and technologies to provide employees with a practically paperless experience. By providing a more responsive FSA service, Benesyst helps to increase both employee participation and employer tax savings!

Benesyst FSA's offer the following services:

- Access to the Online Claims Wizard
- Benesyst Benny™ Benefits Card (Debit Cards)
- A practically paperless process
- Two day reimbursement for daycare claims
- Secure online reporting
- 24/7 support online or by IVR
- Commuter and Transportation Accounts

For more information about how Benesyst can make your company's benefits administration easier and worry-free, contact your Benesyst client executive today.

*Excellence in benefit administration since 1993.*

### Wellness Rewards Program

Many companies are motivating their employees to develop better health habits in order to reduce medical costs. Although there are many program models to choose from, whatever option a company decides to use, Benesyst's Wellness Rewards services can help to achieve a higher participation rate and generate better metrics.

### Benefit Continuation Services

Continuation services are perhaps the most highly regulated and most complex of all employer benefits. Benesyst leverages its regulatory expertise and advanced technology systems to ensure that all COBRA, HIPAA and FMLA services are thoroughly compliant.

Companies who rely on Benesyst for Continuation Services receive:

- Federal and state-by-state compliance
- Eligibility and payment sent directly to carriers
- Online reporting
- Employer subsidy/list billing
- Annual enrollment management
- COBRA and HIPAA notices
- FMLA and retiree administration services



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